

## Covid-19 Studio Policies and Operating Procedures

*At Hot Yoga Oxenford we have always tried to provide a space for community. Where people feel they are physically and mentally supported and free of judgement. We want to thank you for letting us continue to provide this space during the current health pandemic climate. We do ask that if you disagree with any of our Covid-19 policies that you communicate your issues directly to Management on [hello@hotyogaoxenford.com.au](mailto:hello@hotyogaoxenford.com.au) and remain respectful, compassionate, and kind to our teachers as they continue to bring you amazing yoga and support during this time.*

### *1.1 Health Assessment*

If you are feeling unwell, having trouble breathing or any flu like symptoms please reschedule your bookings until such time you are feeling well again.

If you have travelled interstate or to any areas that are deemed “hotspots” please refrain from coming to the studio until your suggested isolation period has completed.

If you are directly impacted (i.e., live or work in a lockdown area) by a mandatory Government closure and the studio remains open, please follow the directive of the Government.

### *1.2 Class Capacities*

Under the current QLD Government Health Dept directive all scheduled classes have a maximum capacity to meet social distancing requirements. These numbers are upheld by studio owners and teachers and will not be breached by any member that has not reserved a place prior to class commencing.

### *1.3 Mask Wearing*

In the event QLD Government announces mandatory mask wearing, Hot Yoga Oxenford will comply with this directive and introduce its “Mask to Mat Policy” Those with a medical exemption regarding this directive are asked to speak to management so that correct notification can be added to your account.

### *1.4 Membership Status During Mandatory Government Closures*

In the event of a mandatory Government Closure on the Gold Coast that is inclusive of yoga studios it is at the discretion of Hot Yoga Oxenford management if they choose to extend, honour, or adjust any active memberships regardless of their nature. (I.E. Subscription based or Pre-Paid). All sales are final and non-refundable.